**EDUCATION**

Michigan State University, East Lansing, MI May 2026

Bachelor of Arts in Information Science | Minor in Information Technology

**EXPERIENCE**

Digital Accessibility Intern

**MSU IT Services and Learning Technology |** East Lansing, MI September 2023 – Present

* Collaborated with web designers and instruction designers to create experiences that are fully accessible to all learners
* Led a team of 3 interns in designing new content for D2L hybrid learning courses for the College of Social Science
* Managed and analyzed a student questionnaire measuring user friendliness and accessibility of current online systems to inform best practice when developing and evaluating content
* Advocated for student users with all levels of ability to demonstrate the need for online course content to be reviewed and updated

Information Technology Intern

**LMI Aerospace |** St. Charles, MO May 2024 – August 2024

* Provided computer system and software assistance to employees via phone, email, and in-person
* Logged conversations and computer problems, offering immediate solutions, researching the issues, and referring to professional IT staff as needed
* Measured performance of computer operating systems and software by tracking metrics to ensure productivity and usability

UX Design Intern

**Encephalo Investments |** Minneapolis, MN June 2023 – August 2023

* Identified market trends and brainstormed how to implement new experiences and methods
* Received and reviewed customer feedback to analyze the success of current systems to find unique investments for users
* Assisted in designing a mobile app for the company in conjunction with a team of 5 designers and interns that led to a 20% increase in customer engagement

**AFFILIATIONS**

MSU Leaders in Information Technology, Member August 2023 – Present

Association for Computing Machinery, Member January 2023 – May 2024

**SKILLS**

Adobe Illustrator, XD, HTML, JavaScript, Azure, SQL, Microsoft Office