**INFORMATION SCIENCE SPARTAN**

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EDUCATION

Michigan State University May 2025

Bachelor of Arts in Information Science

Minor in Information Technology

EXPERIENCE

*Information Technology Intern* May 2023 – August 2023

**LMI Aerospace |** St. Charles MO

* Provided computer system and software assistance to employees via phone, email, and in-person
* Logged conversations and computer problems, offering immediate solutions, researching the issues, and referring to professional IT staff as needed
* Measured performance of computer operating systems and software by tracking metrics to ensure productivity and usability

*Digital Accessibility Intern* September 2022 – Present

**MSU IT Services and Learning Technology |** East Lansing MI

* Collaborated with web designers and instruction designers to create experiences that are fully accessible to all learners
* Led a team of 3 interns in designing new content for D2L hybrid learning courses for the College of Social Science
* Managed and analyzed a student questionnaire measuring user friendliness and accessibility of current online systems to inform best practice when developing and evaluating content
* Advocated for student users with all levels of ability to demonstrate the need for online course content to be reviewed and updated

*UX Design Intern* June 2022 – August 2022

**Encephalo Investments |** Minneapolis MN

* Identified market trends and brainstormed how to implement new experiences and methods
* Received and reviewed customer feedback to analyze the success of current systems to find unique investments for users
* Assisted in designing a mobile app for the company in conjunction with a team of 5 designers and interns that led to a 20% increase in customer engagement

AFFILIATIONS

MSU Leaders in Information Technology, Member August 2023 – Present

Association for Computing Machinery, Member January 2022 – May 2023

SKILLS

Adobe Illustrator, XD

Microsoft Office